

## Rancho La Paloma Ministry Center Building Community Changing Lives

## **Reservation Policies**

- 1. Reservations are secured by paying a deposit equal to 50% of the lodging fees. If deposit is not received within 14 days of the reservation being issued, the reservation is null and void.
- 2. The balance of your reservation for meals and lodging is due no later than 30 days prior to the arrival of your group at the Ranch. A \$300 late payment fee will be assessed if paid after that date.
- 3. Payment for project costs, such as the cost of a home you are building, are due 60 days prior to your group's arrival at the Ranch. A \$500 late payment fee will be assessed if paid after that date.
- 4. Reservations are per dorm floor only. This means that regardless of group size, the lodging cost per group is the same, up to the bed capacity of the floor or dorm you reserve. A limited number of "overflow" spots (at a fixed cost per person) can be accommodated in the lower floor of the Main Bunk House, on a space available basis only.
- 5. Minimum overnight stay is 2 nights. Minimum group size for meals is 12 people. Groups desiring a one night stay will be charged an extra 50% day use fee.
- 6. We require that all your breakfasts be purchased from the Ranch. You may optionally skip purchasing ONE dinner meal and ONE lunch take away sandwich meal. All other meals are to be purchased from the Ranch during your stay with us.
- 7. Exclusive use of the Ranch means that we will not offer the Ranch to any other group during your stay. This option is for groups that rent ALL three dorms.
- 8. Due to fluctuations in the price of food supplies and staples in the border area, as well as the currency exchange rate between the dollar and the Mexican Peso, the price of meals per person can change upto 2 weeks prior to your arrival. We will update your invoice accordingly and advise you of any price increases.

9. When multiple groups reserve dorm space at the Ranch, public spaces are available for use by all groups. If you require the temporary exclusive use of any area (warehouse meeting room, swimming pool, veranda, palapa, soccer field) you need to arrange for this IN ADVANCE with the U.S. Reservations office. We will take all groups into account, and will work towards an equitable solution. Remember the 'Golden Rule'...

## 10. CANCELLATIONS: (Date changes are considered a cancellation)

Upto 6 months prior to arrival:	Deposit will carry over to a future trip to be taken the SAME calendar year.
Within 6 months prior to arrival:	Upto discretion of reservations office whether your deposit is forfeit or not.

## 11. CHANGES: (to number of participants only, and NOT to the date of the trip)

Upto 6 months prior to arrival:	Maximum of 30% reduction in numbers for Lodging or Food count.
Upto 3 months prior to arrival:	Maximum of 20% reduction in numbers for Food ONLY are allowed.
Upto 1 month prior to arrival:	Maximum of 10% reduction in numbers for Food ONLY are allowed.
Within 30 days of arrival:	Upto discretion of reservations office if changes allowed. \$200 fee applies.

If you have any concerns or questions about any of these policies, please contact us. We are here to serve you, and are delighted that you are partnering with us in serving our Lord in Mexico.

In His Service, Rancho La Paloma Ministry Center Staff